

The Authority is changing the company that processes ACH & credit card payments for their billing system. The customers that have already signed up for monthly automatic payments either through the office or on the portal will only see a change in the processing date from the 25th to the 22nd (tentatively). This change is taking place this month.

For customers who log in and make their payments on the portal, you will incur a charge of \$1.50 for an “e-check” and the credit card charge may change. If you wish to eliminate the charge for processing, you will need to set up a monthly payment through the office “backend”. These payments will not be charged the processing fee. Those of you that currently have your account set to pay monthly through the portal will be transferred over to the new system at no charge as well.

Please call the office if you have any questions.

Thank you!